

GENERAL INFORMATION

First Visit

Thank you for choosing our office for your dental needs! Please bring a completed registration, general consent forms and the HIPAA acknowledgement form. They are available for download under the "Patient Information" tab. To become an established patient in the practice, you will receive a full series of x-rays (unless you have current and appropriate images available) and a comprehensive oral examination by Dr. Palmer. Your first visit will help us get acquainted, allow us to carefully evaluate your teeth and learn about your needs and desires for dental treatment.

Insurance

The office works closely with most types of dental insurance and also Medicaid. We will work with you to understand and maximize your insurance coverage and benefits. As insurance policies vary, we can estimate your coverage but cannot guarantee coverage or payment due to the complexities of insurance contracts. As a service to our patients, we will submit your claims to the insurance company. Your estimated patient portion must be paid at the time of service. However, you are responsible for any amounts not covered by insurance for whatever reason. Your dental benefits are an agreement between you, your employer and your insurance provider. You will need to contact your insurance provider with questions regarding benefits.

Scheduling

We are available to answer questions or schedule an appointment during office hours 8-12:45 and 2-5 Monday thru Thursday. Your scheduled appointment time has been reserved especially for you. We require a 24 hour notice of change/cancellation (emergencies and unforeseen events accepted of course). After missing an appointment, a broken appointment fee will be assessed.

Financial Policies

For your convenience, we accept cash, checks, major credit cards and Care Credit (Carecredit.com). Payment is due at the time services are rendered unless insurance coverage and prior arrangements have been made.

The Heart and Mouth Connection

Did you know that heart disease and oral health are linked? According to the CDC, heart disease will claim an estimated 600,000 lives a year. To learn more about the risk factors and how this connection works, click the link below:

<http://www.webmd.com/heart-disease/features/periodontal-disease-heart-health#1>

Artificial Joint/Premedication Information

Clinical Recommendations:

For patients with prosthetic joints, prophylactic antibiotics at most times are recommended prior to dental procedures to prevent prosthetic joint infection.

I, _____ have read all of the general information and fully understand the office policy guidelines.